RSQU RV

Plumbing - customer spot check

Something smells wrong? Tell us what you have already noticed. You do not need to know the cause. Do not run water or equipment just to recreate an odor.

First: could this be a gas leak or another emergency?

An unknown gas-like or rotten-egg odor, hissing, propane/CO alarm, smoke or suspected CO illness needs safety action first. **Leave the RV/area; call 911 or the propane provider from safety.** Use 911 for alarms, illness or immediate danger. Avoid switches, appliances, flames and phones near suspected gas. Stay out until cleared. Do not assume it is a drain or water-heater problem.

Safe spot check - answer only what you already know

1. Where do you notice it?
Water / sink or shower drain / toilet area / damp cabinet / outside / unsure

2. Which fixture or area?
Kitchen / bathroom / shower / outside shower / several locations / other

3. If associated with water, which water?
Hot only / cold only / both / no water involved / unsure

4. When does it happen?
Constant / intermittent / after storage / after travel / while draining / unsure

5. What source was in use?
Fresh tank and pump / city or campground hookup / well / recently changed / unsure

6. Anything else noticed?
Discolored water / particles / slow drains / gurgling / leak or dampness / none / unsure

What to do next

Questionable water: Use a known-safe source for drinking, food preparation, ice, brushing teeth and pets until advised. Follow any water advisory. Contact the water provider or health department about water-quality concerns; appearance or odor does not prove safety. Boiling does not remove chemical contamination.

Leak near electrical equipment: Keep clear of wet parts and controls. Arrange qualified help. Do not open panels, loosen hot/pressurized fittings, mix drain chemicals or enter tanks.

Request Plumbing help: Share your answers, when it started and any recent refill, filter change, repair or winterization. Add a photo only if already safe to do so.
Tank odor, dumping or level problem? RSQU may also route it to Black/Grey Tanks. You do not have to choose the cause.

Your notes: _____

_____

Call or text Mike Stevens: 801-232-4995. Routine service requests are not emergency dispatch. This spot check does not diagnose or clear an unsafe system.

Page copy for the Plumbing icon. References: PERC propane safety; CDC drinking water; CDC water advisories.